

Community Information Updates From Managed Care

This information is being sent to communities throughout Washington to keep you up-to-date on MAA's managed care program. Included are brief summaries of current issues and links to Web sites where you can get detailed information about the topics. This publication, along with past updates, can be found on our web page at: <http://maa.dshs.wa.gov/HealthyOptions/>.

Healthy Options/SCHIP Update

Robin Arnold-Williams – New Secretary of DSHS! - Gov. Christine Gregoire announced the appointment of Robin Arnold-Williams as the new secretary of DSHS. Secretary Dennis Braddock, who held the position for over four years, had earlier announced he will officially leave his position March 15. Robin Arnold-Williams will assume her new position on that day. The Governor said Arnold-Williams brings vast experience to an agency that is tasked with a critical public mission of meeting the health, safety and self-sufficiency needs of the state's most vulnerable children and adults. Prior to this appointment, she served as executive director of the Utah Department of Human Services since 1997.

Looking for a Medicaid Provider ID Number? - Effective with Dates of Service on and after **April 1, 2005**, MAA will require a 7-digit DSHS Medicaid Provider ID number for Performing, Attending and Referring Providers on all claim forms. If this Medicaid Provider ID number is not included on the claim, MAA will deny payment. Please checkout MAA Numbered Memo 05-03 at <http://maa.dshs.wa.gov/Download/Newrelease.html> and use the following website at <http://pnrmaa.dshs.wa.gov> to find valid Medicaid Provider ID numbers. The website is easy to use and can help billing offices file claims correctly the first time.

IPND Update - The Integrated Provider Network Database (IPND) website has moved to a new location at: <http://ipndweb.dshs.wa.gov/>. MAA will redirect all requests from the current location to the new address for some time; however we encourage you to update your "Favorite" link with this new address. If you list the Provider Directory (IPND) link on any web sites please update that link as well.

HIPAA Project Update

The MAA/HIPAA Project Wrap-up: Effective April 1, 2005, the HIPAA Project will be come to an end. Although MAA will continue to support your transition to compliance needs, there will be fewer specialized HIPAA resources to assist you. The MAA business units that you worked with before the HIPAA Project began will assume many of the project staff responsibilities. We strongly recommend that you take advantage of the HIPAA support resources that are available to you now rather than waiting until the project team is disbanded. Contact the HIPAA E-help desk by calling 1-800-562-6188 option 4 for assistance.

MAA's web interactive claims submission feature available NOW! MAA is pleased to announce that all claim types; Professional (837P), Institutional (837I), and Dental (837D) can now be submitted to the Medical Assistance Administration electronically and in HIPAA compliant formats through the [WAMedWeb](#) application (web portal).

ATTENTION Direct Data Entry (DDE) Claim Submitters!!

MAA has shut down Professional claims submission via direct entry terminals effective February 1st, 2005. Institutional and Dental claims submission via direct entry terminals will be shut down effective April 1st, 2005. **PLEASE NOTE:** This does not pertain to *DDE Eligibility Inquiries* which will remain in place until further notice.

Not enrolled yet? Medicaid providers who would like to access the free [WAMedWeb](#) application can enroll now by contacting ACS EDI Gateway via telephone at (800) 833-2051 or at <https://wamedweb.acs-inc.com/wa/general/home.do>. Any Medicaid provider who enrolls can use the free [WAMedWeb](#) to look up client eligibility, claims status and recent provider warrant summary information or process electronic claims. This includes Providers who use a clearinghouse or billing agents to submit their Medicaid claims in addition to any other claim submission process (e.g.: paper or WinASAP2003).

Regular Reports and Reminders

Healthy Options Enrollment – Monthly enrollment information in managed care by county is available at: <http://maa.dshs.wa.gov/HealthyOptions/HOEnrollmentdata.html>

Healthy Options e-mail address: MAA's managed care program has a separate e-mail address to answer questions or concerns from community providers and health plans. Please send your questions to HealthyOptions@dshs.wa.gov

Billing Instructions - MAA's Billing Instructions are updated and revised using numbered memos as changes occur in the numerous programs and benefits. Check for new Numbered Memos frequently at: <http://maa.dshs.wa.gov/Download/Newrelease.html>. The complete list of billing instructions by program/category can be downloaded from: <http://maa.dshs.wa.gov/Download/PublicationsFees.htm>